CALL TO DUTY
BOOTS ON THE GROUND

WOUNDED SOLDIER AND FAMILY HOTLINE

1-800-984-8523

overseas DSN 312-328-0002

stateside DSN 328-0002

email: wsfsupport@conus.army.mil

The purpose of the hotline is two-fold:

- To offer wounded, injured, or ill Soldiers and their family members a way to share concerns on the quality of patient care.
- To provide senior Army leaders with visibility on medically-related issues so they can properly allocate resources to better serve Soldiers and families.

The hotline is an avenue to gather information about medical care as well as suggest ways we can improve our medical support systems.

The hotline has not been established to circumvent the chain of command, but rather to give Soldiers and family members an additional means to resolve medical-related issues. Any type of retribution directed towards those who use the hotline will not be tolerated.

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